

On-Site Service & Support

Have an issue on your existing network, but have no idea where to begin looking? We are a mobile technology company that comes directly to you at no additional cost. Our certified technicians will give you a diagnosis over the phone and setup a schedule for on-site support.

MSI truly understands our clients need to centrally manage the complex platforms and systems that makeup IT environments today! Whether your environment is Windows, Linux, or Novell—our resource management offering is one of the most sought after services available today. With a payback of only 98.5 days, a 75% reduction in downtime, and a 1,012% ROI—and;we truly have the five-star resource management solution you are seeking!Desktop Management

Are you looking for a way to standardize your desktop operating environment, deploy literally any type of software to all computers with a simple click of the mouse, lock down your machines based on organizational policies, or troubleshoot a computer problem no matter where you are currently located? While these are only a few of the benefits, they are a few highlights to this value-added service. Why go another day hassling with individual software installs, never knowing the hardware specifications of your systems, or not being able to easily diagnose or resolve computer problems on your system from a remote location? Contact us today!Data Management

Are you looking for a solution to ensure user files and data are secure, available anywhere, and always backed up without administrator intervention? Whether your workforce is highly mobile or primarily comprised of desktop users—now your users can always have access to their files from any location, know their data is always backed up, but can also be easily recovered in the event of data loss or device failure! Why go another day wondering if your user data is safe, backed up, and available to your workforce at all times? Contact us today!Patch Management

Are you looking for a centralized solution to deploy the numerous ongoing security patches to all your systems? We work with you to identify your unique patching requirements and then design and implement a solution tailored specifically for your operating environment. No need to visit each machine individually to install patches or wonder if your environment is currently up-to-date with all the latest security updates! Why wait another day to discover the patching solution perfect for your environment? Contact us today!Server Management

Looking for a solution to manage your diverse server platforms, automate routine management processes, and monitor the overall health of your environment? Whether you have Windows, Linux, or Novell servers deployed in your environment—we have the solution for you! Why hassle another day with repetitive routine maintenance tasks, not knowing the hardware specifications within your environment, or knowing when there is an issue with a device on your system? Contact us today!Handheld Management

Do you have handheld PDAs deployed throughout your organization and need a centralized solution for managing these devices? We can reduce the high ownership costs associated with handhelds, strengthen data security, and increase overall productivity for your mobile workforce. Why hassle with individual handheld application installs, content distribution, or the lack of security another day? Contact us today!Linux Management

Considering Linux in your environment, or already have Linux deployed in your environment, and looking for a way to centrally automate the management of your systems? Everything we are able to provide with our desktop management service we can now provide for the Linux environment. We can show you how to get your Linux systems fully connected and accessible on your existing network, automate software distribution to your Linux desktops, deploy Linux patches, gather hardware specifications, and even provide remote support! Why go another day without the ability to manage your Linux devices and environment? Contact us today!Additional Benefits

With our five-star resource management solution, you also receive the ability to simplify software packaging, lower mobile support costs, offer web-based application delivery, and more! An overview of the business benefits you will receive immediately include:

- Lower IT support costs
- Ability to centrally manage all your desktops, laptops, handhelds, and servers
- Management for the Linux environment
- Automated patch management
- User data protection

Our five-star resource management solution includes everything you need! Why wait another day to implement a resource management solution for your entire IT environment while laying a management foundation for the future? Contact us today!